

CABINET

PLACE SURVEY 2008/09

Individual Cabinet Member Decision Councillor Langhorn

Report of Corporate Director (Finance and Performance)

PURPOSE OF REPORT			
To seek approval to extend an invitation to Ipsos MORI to present their findings in respect of the national Place Survey to the Council and its partners.			
Key Decision	<input type="checkbox"/>	Non-Key Decision	<input checked="" type="checkbox"/>
		Referral from Cabinet Member	<input type="checkbox"/>
Date Included in Forward Plan	N/A		
This report is public.			

RECOMMENDATION OF COUNCILLOR LANGHORN

That Ipsos MORI be invited to present their findings to Council Members in respect of the national Place Survey and that partners within the Lancaster District Local Strategic Partnership be invited to attend the presentation.

1 INTRODUCTION

1.1 The 'Place Survey' is a replacement for the former Best Value Performance Indicator (BVPI) User Satisfaction Survey. It was carried out in autumn 2008 to measure satisfaction with the area in which people live and their perceptions about the services they receive from all agencies (as opposed to the previous survey which measured residents satisfaction with city council services). The data from this survey form part of the newly introduced National Indicators for public services and the results will feed into the first Lancashire Comprehensive Area Assessment scheduled for autumn 2009.

2 REPORT

2.1 Every local authority in England is required to conduct the survey every two years and submit their results to the Department for Communities and Local Government (CLG). In Lancashire, this means all 12 districts and the county council have been required to complete a postal survey according to CLG's methodology.

- 2.2 Lancaster City Council jointly commissioned the survey with all the other Lancashire councils. The Lancashire Partnership (LSP) supported this decision and part funded the survey (each district being required to make a financial contribution.) Ipsos MORI were commissioned to carry out the survey on the Lancashire Consortium's behalf.
- 2.3 In September 2008, the survey was sent to a random sample of 2500 households across all wards in the Lancaster District. Lancaster City Council now has received a copy of Ipsos MORI's findings and the survey results provide the council and its partners with useful statistical information which can be used to inform future priority setting and decision making.

3 DETAILS OF CONSULTATION

- 3.1 The Place Survey is itself a consultation and is a statutory requirement placed upon the Council.

4 OPTIONS AND OPTIONS ANALYSIS (including risk assessment)

- 4.1 To invite Ipsos MORI to present their findings to Council and its partners in respect of the national Place Survey.
- 4.2 To not invite Ipsos MORI to present their findings to Council and its partners in respect of the national Place Survey.
- 4.3 There is little risk attached to either option though it is thought that a presentation of the findings would allow for questions, discussion and a greater understanding of the findings (which form a number of base line targets contained within the Corporate Plan and Sustainable Community Strategy.)

5 OFFICER RECOMMENDATION

- 5.1 That Ipsos MORI be invited to present their findings to Council in respect of the national Place Survey and that partners within the Lancaster District Local Strategic Partnership be invited to attend the presentation.

RELATIONSHIP TO POLICY FRAMEWORK

Data from the Place Survey form part of the performance targets set out in both the Corporate Plan and Sustainable Community Strategy.

CONCLUSION OF IMPACT ASSESSMENT

No impacts – although data from the survey will be used to track residents perceptions about their area.

FINANCIAL IMPLICATIONS

The cost of inviting Ipsos MORI to present their findings is included with the Council's contribution toward the overall cost of the survey.

SECTION 151 OFFICER'S COMMENTS

The Section 151 Officer has been consulted and has nothing further to add

LEGAL IMPLICATIONS

There is a statutory requirement to carry out the Place Survey.

MONITORING OFFICER'S COMMENTS

The Monitoring Officer has been consulted and has nothing further to add.

BACKGROUND PAPERS

None

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